



CAMERON COUNTY PURCHASING

1100 E. Monroe St,
Brownsville, Texas 78520
(956) 544-0871 Fax: (956) 550-7219

ADDENDUM # 2 - PAGE 1 of 4

Date out: 7-10-13

RFP TITLE: INMATE PHONES: EQUIPMENT, LOCAL AND LONG DISTANCE SERVICES

ANNUAL RFP # 1760

DEADLINE: AUGUST 9, 2013

QUESTIONS & ANSWERS 1

(IN ORDER TO AVOID DISQUALIFICATION – ALL ADDENDUMS MUST BE SIGNED AND RETURNED BY DEADLINE AND INCLUDED IN THE SEALED RFP PACKAGE SUBMITTED)

1. Please provide the last 12 months of Revenue, broken down by call type, including calling card traffic, along with the number of calls and minutes used per route. (should be standard report out of the ICS system).

see Exhibit 1 (at County Purchasing web – Bids - addm column)

2. On pg 18 we see call rates listed, are these rates being charged today by ICS?

see Exhibit 2 (at County Purchasing web – Bids - addm column)

3. What about International calling? What are the rates for International calling?

Rates for International calling, which can only be done by debit card is \$4.00 surcharge and \$0.74 / minute

4. Are the rates on calling cards the same as the call rates listed in the RFP?

Current commission rate for calling card calls is 68.3%

- a. If they are not the same, please provide the call rates when inmates use calling cards?
- b. What commission rate does the County receive on calling card calls?

Current commission rate for calling card calls is 68.3%

Company Name _____ Phone # _____
Vendor Signature _____ Date _____

Must include and return with RFP package



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5. I understand the commission rate changed in the middle of this ICS contract, just to clarify, what is the current commission rate being paid to Cameron County? Is there still a MAG in place?

All calls are commissioned at 68.3% based on 10/27/11 Amendment (No debit is available) Commission rate increased from 61.5% on 9/16/10 contract to 68.3% for 10/27/11 Amendment MAG for the first year of the 10/27/11 was 500K and “for the remainder of the Agreement term, there is currently no Minimum Annual Guarantee and no required daily inmate population number to be met by the County.

6. Will the awarded vendor be required to install all new equipment and phones?
Yes
7. It lists the Olmito facility but not the downtown locations. Will this contract cover all the Cameron County Jail facilities? If yes, please provide the address for each of these locations?

Carrizalez Rucker Detention Center

**7100 Old Alice Rd
Olmito, Texas 78575**

**** the “New Addition” is the same address as Carrizalez Rucker****

Old County Jail

**954 E. Harrison St
Brownsville, Texas 78520**

Ruben Torres Detention Center

(DCI / DCII)

**1145 E. Harrison St.
Brownsville, Texas 78520**

****DCII is also considered the same address as DCI****

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8. Question for Joe, just to make sure, all the Cameron County jail facilities are networked correct?

Yes

9. Page 10- section A14- you list five facilities- call you please provide the addresses to these facility?

see Q / A # 7

10. Page 16-section B15- #1- you mention- install **visitation recording sets** - is this a requirement? If so- How many visitation set are needed?

No This is not a requirement and none are needed

10. Does ICS currently provide PINS capabilities?

Yes

11. Is there a current PIN integration with Tyler Technologies?

No

12. Please confirm the physical address for overnight carrier delivery ?- Please provide a name and phone number it is to be addressed too.

Purchasing Dept., County Courthouse (Dancy Bldg.)

1100 E. Monroe St, 3rd Floor, Room 345, Brownsville, Texas 78520.

Mike Forbes or Beverly Findley at (956) 544-0871, E-mail: mforbes@co.cameron.tx.us

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13. Will the awarded vendor, even if it is the incumbent (ICS), be required to install all New hardware?

Yes

**All new Phones installed at all locations – required of awarded vendor (incumbent as well).
All new conduit installed & all new wiring in all conduits at all locations (except for the new Carrizales Rucker expansion / addition) – required of awarded vendor (incumbent as well).
All locations would be: DC1, DC2, Old County Jail, Carrizales-Rucker Jail / original.**

14. Per page 18 item #10- requesting a “MAG”- Is this MAG to include only the collect calling revenue and not the pre-paid calling card revenue being sold through the commissary?

MAG is not restricted to categories - Guaranteed is guaranteed annual payment to the County without any deductions or segregations.

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