

Cameron County Commissary Questions

RFP # 140901

Batch 1 Q & A

1. You stated your gross sales from October 1, 2013 – August 31, 2014 was \$1,138,502.91, what part of this were phone card sales? [\\$12,350.00](#)
2. How are the inmates currently ordering commissary (phone ordering, scan sheets)? [Manual Paper Order](#)
3. Are multiple locations being serviced? [Four Jails](#)
4. Is inmate labor available to assist in delivery of commissary? [No](#)
5. What is your average indigent population? [200](#)
6. Are booking kits provided? [Yes](#)
7. If booking kits are provided, how many per week? [As many as needed](#)
8. What are the contents of the booking kit? [Tooth brush, Tooth paste, Comb, Soap, Cup, Spoon.](#)
9. Who is your current phone provider? [ICS](#)
10. What version of Tyler Odyssey are you currently operating? [2013 Version 6.1.76](#)
11. Are the commissary orders currently being bagged onsite or offsite? [On site](#)
12. In 2.17 Payment to Vendor, it states "Vendor will be paid their percentage % every two weeks..." What percentage is the County referring to? Vendor typically invoices County weekly for that week's commissary purchases. Is this process going to be different? [Percentage Agreed to in Contract.](#)
13. Will there be any options available at the end of the two year term to the County and vendor to extend the contract? [Contract is for Two Years](#)
14. How many inmates are located at each of the facilities? [Carrizales-Rucker Capacity 1008 Holding 849](#)
[Ruben Torres Detention Center Capacity 288 Holding 275- Detention Center II Capacity 192 Holding 90 Old](#)
[County Jail Capacity 258 Holding 202 October 12, 2014](#)
15. From a clarity standpoint, can you please provide an example of how Section 10.21 will work? [See 10.20 Sales history](#)
16. Who is the current commissary provider? [Snakre Vending LLC.](#)
17. How many employees does the current commissary provider have employed at Cameron County? [Approximately 8](#)
18. How many carts does the current commissary provider utilize to provide commissary service? [None](#)
19. Are these carts owned by the commissary provider or Cameron County? [N/A](#)