

## JAIL TABLETS TECHNOLOGY Q & A

1. RFP page 4 states: "All information included will be open to the public, other proposers, media as per the Open Records Act and not be confidential in nature. If you deem any information as confidential, it should not be made part of your RFP package." But RFP page 6 states: "all proposal shall be open for public inspection after award except for trade secrets and confidential information contained in the proposals and identified as such." Please confirm that we may include information deemed confidential so long as the information is identified as such.

**A - Just because it is marked "Confidential", doesn't mean that it isn't information subject to the Public Information Act. It just lets me know that the information is something that the company considers private information and I would then seek an Attorney General's Opinion on whether that information should be disclosed or not. (per County Attorney)**

2. RFP page 1 states: " Please return RFP ORIGINAL AND SEVEN (7) COPIES in sealed envelope." These numbers are confirmed on page 4, but on page 10, the RFP states: "Vendor shall submit one (1) and four (4) copies of their response." Given the statement on RFP page 3 that: "In the event of any conflict between the terms and provisions of these requirements and the specifications, the specifications shall govern," we assume that one original and four copies are the correct numbers but please confirm or advise us of the alternative.

**A- Addendum to follow with pg 10 revision to reflect One (1) original and seven (7) copies.**

3. RFP page 10 states: "Vendor is requested to include at least five (5) references with names, addresses, email addresses and the date of when Inmate Tablet Technology began in use." RFP page 13 states: "Vendor must provide references from at least seven Jail facilities that are currently using the proposed inmate tablet solution. Please list." RFP page 16 (Attachment A) states: "Please list three (3) references of current customers who can verify the quality of service your company provides. The County prefers customers of similar size and scope of work to this RFP." Since Attachment A has space for only 3 references, we assume that that 3 is the correct number and that completing the form at Attachment A fulfills the reference requirement, but please confirm or advise what the alternative is.

**A- Addendum to follow with pg 10 & pg 13 revisions to reflect 3 references required as per Attachment A.**

4. RFP pages 3 and 4 reference the Conflict of Interest Questionnaire, a form for Disclosure of Interests and provide links to these forms online. The link for the Conflict of Interest Questionnaire leads to a site that states that the form must be completed online. But a hard-copies of both forms are provided at Attachment G and H. Please confirm these attachments (rather than any forms online) will fulfill the requirements or let us know the alternative.

**A – you may complete the forms on line, print, and include in your RFP or complete Attachment G & H of RFP and include – either method would be acceptable.**

5. Please provide the daily inmate population by month for the past 12 months or indicate whether the County undergone any significant increases or decreases in ADP in the last 12 months.

**A – ADP varies between 1,200 and 1,300 for the past two years. We have been at full capacity at times.**

6. Does the County anticipate any significant increases or decreases in ADP during the contract term?

**A – We cannot forecast any significant increases or decreases based on our proximity to the border and the political climate.**

7. What is the average stay for inmates?

**A – Depending on USMS contracted inmates and high profile cases, six months to one year.**

8. What is your bed count?

**A - 1746**

9. Does the County house any ICE detainees? If so, what is the average monthly population?

**A - No**

10. How many inmates are state (DOC) inmates within your facility?

**A – N/A**

11. How many inmates are from the U.S. Marshals Service?

**A – Varies, contract for 300. Average this quarter is 200**

12. How many inmates are from outside of the County?

**A – N/A**

13. Please provide a pod layout, with the number of inmates per pod/housing unit.

**A – Available at walkthrough**

14. Are there any uninhabited housing units?

**A – Yes**

15. Do you have any planned demolition or facility expansion within the period of this contract?

**A - No**

16. Please list which housing units have restricted access.

**A – all areas are restricted**

17. Please describe inmate access to common areas, including what hours inmates are allowed into those areas.

**A – Varies on classification level**

18. Are inmates charged a daily fee for their incarceration?

**A – No**

19. Would the facility allow the awarded vendor to use dark fiber that has already been installed?

**A – N/A**

20. Which Internet/cable service provider do you recommend in your area?

**A – N/A**

21. Do you currently have an inmate communications contract outside your phones and video for inmate messaging, grievances, requests, commissary ordering, and inmate kiosks?

**A - Yes**

22. Please provide a copy of your inmate communications contract for inmate messaging, grievances, requests, commissary ordering, and inmate kiosks.

**A – At walkthrough**

23. Would the County consider extending the due date of the proposal?

**A – NO**

**Tablets:**

1. Please tell us which company is your current law library provider.

**A - N/A – we do not have these services in place**

2. Do you currently conduct inmate education at your facility?

**A - N/A – we do not have these services in place**

3. What kind of educational programs do you have in place?

**A - N/A – we do not have these services in place**

4. Do you currently have remote video visitation in place? If so, who is your provider?

**A - N/A – we do not have these services in place**

5. Do you currently have onsite video visitation in place? If so, who is your provider.

**A - N/A – we do not have these services in place**

6. Do you have a current MP3/MP4 player contract? If so, please provide a copy of the contract and any addenda.

**A - N/A – we do not have these services in place**

7. Does your facility allow any other media devices in housing units such as MP3 players, radios or other devices?

**A - N/A – we do not have these services in place**

8. What material are the walls made of?

**A – Concrete and rebar**

9. Are there existing cable runs in place, or will we have to drill through the walls?

**A – Drill through walls, new cable and new conduit required.**

10. Will the facility permit the use of conduit for housing cable?

**A – Yes**

11. If there are multiple buildings, is there available fiber running between the buildings?

**A – Four (4) separate facilities**

12. Can the County provide the typical total inmate spend per month on commissary/phones/visitation/messaging and other services.

**A – No**

13. Please provide a copy of the current tablet agreement (if any) and all addenda.

**A – N/A**

1. Different numbers of references are requested on pages 10 and 13, and Attachment A. Please clarify where references should be placed in the proposal and how many.

**A – see pg. 1 Q2**

2. On page 3, it mentions “columns to the right on the Minimum Specifications Forms”. There do not appear to be any forms matching this description. Please clarify.

**A – disregard comment “columns to the right on the Minimum Specifications Forms”**

3. On page 3, we are asked to “sign the Vendor’s Affidavit Notice”. The only “affidavit” in the RFP packet appears to be Attachment B. Is that what this is referring to?

**A – yes**

4. **Commissary Ordering:** Will the commissary be responsible for the cost of development if interfaces are needed?

**A – No**

5. **Secure Messages:** Can we charge, and revenue share, for messages?

**A – yes Revenue Share General Fund**