

RFP 180501 – QUESTIONS & ANSWERS BATCH 2

1. How are inmate medical records/protected health information (PHI) currently kept?

In Infirmary

2. What procedures are in place to secure inmate's PHI?

Locked in cabinet

3. Does the County system Odyssey allow for inmate medical information?

Yes

4. Will Cameron County make the Odyssey system available for infirmary services?

Yes – (Info to follow) Batch 3

5. Can you provide a copy of all current Odyssey JMS intake forms?

Yes

6. Can you provide Texas Commission on Jail Standards JMS Classification forms

In RFP

7. Can you provide a copy of all current inmate medical screening forms?

In RFP

8. Do you have a current policy on continuity of care? If so can you provide a copy of policy?

We use release of information form (can be provided)

9. Who maintains for accounting of medical care?

Not Applicable

10. Who bills for Medicare/Medicaid/Insurance?

No billing services

11. Does Cameron County currently have a written medical services plan and can we get a copy?

Protocols provided to an awarded bidder

12. What is the County policy regarding infirmary services for federal inmates?

Contract

13. What is the current Intergovernmental Agreement (JGA) with the U.S. Marshalls Service for infirmary services for federal inmates? Can you provide copy?

Will be provided

14. What certifications are actually required by the proposer prior to the contract being awarded?

At least NCCHC Certification

15. What is NCCHC certification?

National Certification for Jails & Prisoners

16. What is ACA certification/accreditation?

Also National Certification

17. Is Cameron County or its current medical providers NCCHC or ACA certified?

No

18. Why is Cameron County now requiring NCCHC or ACA certification/accreditation?

All Correctional vendors are certified

19. Does the Texas Commission on Jail Standards require NCCHC or ACA certification/accreditation for infirmary services?

No

20. If Proposer is awarded the infirmary contract, how much time will Cameron County allow for NCCHC certification and who will be required to be NCCHC certified?

Negotiable

21. What inmate training is required?

None

22. Does Cameron County have any written service guidelines other than those prescribed by the Texas Commission on Jail Standards, ACA, NCCHC and AMA? If so what are they?

No

23. Does Cameron County and/or its current medical providers have a program for Continuous Quality Improvement (CQI)? What does it consist of?

No

24. Does Cameron County have a jail grievance policy and if so what is it?

Yes the inmate puts his concerns in writing and it is taken to the Grievance Officer and reviewed. The Grievance is then taken to the medical department's infirmary supervisor where it is reviewed and researched. It is then answered and taken back to the Grievance officer and discussed with inmate.

25. Can you provide a list of all medical related grievances?

Yes

26. What is the inmate co-payment program and how does it work?

\$2.00 request

27. Does the RFP include services for juveniles?

No

28. What facilities and equipment are available for medical services to Juveniles?

Same facilities and equipment

29. What other departments will the RFP cover?

Infirmary Services

30. The RFP requires proposers to make a good faith effort to utilize local medical providers as subcontractors what is Cameron County policy about using or selecting local proposers? What weight and/or points will the selection committee give to local proposers during the selection process?

For RFP No – See page 15A

31. Who is the current vendor for TB testing?

Health Department provides TB supplies

32. What is the source of funding for this test?

Health Department

33. Does Cameron County currently do Syphilis testing on all inmates as part of its comprehensive health evaluation?

No

34. Is Syphilis testing of all inmates required under by the Texas Commission on Jail Standards?

No

35. Why is Cameron County requiring Syphilis testing as part of the comprehensive health evaluation?

Not required up to awarded vendor

36. Does the proposal have to be split into two volumes as stated in page 18 paragraph 1b?

Yes

37. Does the RFP require 1 original and 8 copies as stated in page 5, paragraph 1 or 1 original and 6 copies as stated in page 18 paragraph 1a?

1 original and 8 copies

38. Does RFP require it to be labeled "Sealed RFP" as stated in page 1 or "Medical Services RFP" as stated in page 19, paragraph J?

Medical Services

39. How many financial statements are required to be provided as part of the proposal?

Page 20 for last 3 years 1 set w/original

40. Are Tele medicine psych evaluations done only for emergency basis or on as needed basis or are they done for routine consultations?

No tele medicine

41. Do facilities have Tele medicine capability for medical issues?

N/A

42. Do facilities have a procedure room to perform minor surgical procedures like laceration repair, incision and drainage of abscess etc?

Yes

43. Does facility have an emergency crash cart, including lifesaving medications, defibrillator, intubation kit, etc.?

Yes

44. Does the facility have any policy of checking the crash cart if any?

Checked quarterly

45. Does the facility have an ECG machine? Does it have capacity to transmit results to the medical provider?

Yes no capacity to transmit

46. Does Cameron County have a job description of all medical staff? And are quarterly evaluations done on medical staff?

Job descriptions yes / evaluators

47. Does Cameron County provide staff with training in case of a crisis?

Yes

48. Does facility do any root cause analysis in case of any mishap or crisis?

Yes

49. Does Cameron County conduct any MOC exercises to meet with any medical emergency situations?

No

50. Are there any negotiations/contracts for pricing with the local urgent care clinic, hospitals in place?

No

51. What equipment is available at each facility to exam the patients like hearing test, cast cutter, ultrasound, etc.?

Provided in RFP

52. Does Cameron County have a facility for stat reading for x-rays by the radiologist?

All X-Ray are sent digitally & read within minutes (stat)

53. What lab tests are performed in the lab and are those being calibrated and meet all state requirements?

Blood drawn only and sent to contracted lab

54. What facilities are in place to house inmates with mental health issues?

Single Cells

55. Is the county jail currently in compliance with the Sandra Bland Act (SB 1849)?

Yes

56. What steps if any, is the County taking to be in compliance with the Sandra Bland Act?

Full mental health staff discussed in RFP

57. Has the county installed automated electronic sensors or cameras to ensure accurate and timely in-person checks of cells or groups of cells confining at-risk individuals? **No**

58. Page 1 states "Please return Proposal Original One (1) and Eight (8) copies in sealed envelope. " Page 18 under Proposal Written response states: submit one (1) original and six (6) copies of the proposal. Can the County please confirm if you would like 6 or 8 copies of the RFP response?

See Question 37 Batch 2

59. Page 18, section G proposal package, 1. Proposal written response, paragraph b in part this states: "Proposer shall cross reference to the specific paragraphs of this request for proposals by including an index in the first text of each volume" Can you confirm you are requesting a table of content for each volume?

No, tabs are adequate in volume 1 table of contents and tabs for volume 2

60. Page 11, I purpose and page 57 section XXVI and section X. Cost summary all have the following statement : "The county will be reimbursed 100% on any monies that are unused for a fiscal year (off site patient care and pharmacy monies)". Will the County please clarify what this means?

Negotiable

61. Please provide the following statistics for the number of HIV Patients in treatment by month for the last two years.

In Exhibit

62. Please provide the number of HEP C patients in treatment by month for the last two years.

In Exhibit

63. How many two-view chest x-rays to test for Tuberculosis have been performed by month for the last two years?

120 (month average)

64. Can the County please clarify whether Department of Labor Service Contract Act (SCA) wage rates apply given the USMS federal Inmate population present in the facilities?

See Exhibit 19

65. Are USMS federal inmates present in all four Cameron County facilities?

In 2 Facilities

66. Can the County please clarify the differences in average population figures provided on page 12 and page 64 of the RFP?

Use the ADP of 1100

67. Can the County please clarify how the average monthly population of 1,097 was calculated and how it differs from the suggested average daily population figure set at 1,200?

Use the ADP of 1100

68. Does the suggested average daily population for the purposes of the RFP (1,200) include USMS Inmates?

Yes

69. What is the average population at Carrizales-Rucker Detention Center?

700

70. Can the County please provide a list of the estimated staff vacancy penalties incurred by the current provider within the last two years? If this information is unavailable, can a summary of staff turnover and average vacancy length (# of days) by position please be provided.

Nurses: average 1-2 open positions yearly and Medical Assistants 1 -2 open positions yearly

71. Does the Provider need to provide an Electronic Medical Record (EMR) System?

Preferred

72. Exhibit 15: Within what time period is the provided sick call information relevant (i.e. 1 year, 2 years)?

1 Year

73. Can the County please elaborate whether there is a length (or number of hours) requirement for the minimum of two (2) trainings per year in medical services?

No minimum requirements