



151 Farmington Ave  
Hartford, CT, 06156

Date: September 27, 2019

## We make it easy for you to make informed health care decisions

Dear Aetna Member:

You'll find your Summary of Coverage/Schedule of Benefits and your booklet on your secure member website. These documents have the details of your health care benefits. You'll also learn about your share of the costs and which services are covered.

Just log in to your secure member website on [www.aetna.com](http://www.aetna.com). And select "Coverage & Benefits."

We provide free aids and services to people with disabilities to help them communicate effectively with us. If you need these services, just contact the number on your ID card.

### **What happens if I change plans or coverage?**

You can always rely on your secure member website to display the most up-to-date versions of the Summary of Coverage/Schedule of Benefits and your booklet.

If you don't have access to the Internet or would prefer a paper copy, please contact your employer's benefits office.

Sincerely,  
Aetna

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