



CAMERON COUNTY

PUBLIC NOTICE

Citizen Participation & Grievance Procedures

The County of Cameron has adopted complaint and grievance procedures regarding its Texas Community Development Block Grant Programs (TxCDBG). Citizens may obtain a copy of these written procedures at 1100 E. Monroe St. Room 105, Brownsville, Texas 78520 between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday. Citizens may also request the procedures be mailed to them by calling (956) 544-0827 and asking for Mr. Gilberto Elizondo, Jr., Director of Administrative Services of the Human Resources Civil Service Department. These procedures outline the steps for a citizen to follow if s/he wishes to file a complaint or grievance about TxCDBG activities. A person who has complaint or grievance about any services or activities with respect to the TxCDBG project, may during regular business hours submit such complaint or grievance, in writing to Mr. Gilberto Elizondo, Jr., at the address listed above or may call in at (956) 544-0827. The County of Cameron will make every effort to respond fully to such complaints within fifteen (15) working days where practicable.

12-3-19



STATE OF TEXAS

Cameron County

I hereby certify that this Instrument was filed in the File Number sequence on the date/time printed hereon, and was duly recorded in the Official Records of Cameron County, Texas

Sylvia Garza-Perez
Cameron County Clerk
Cameron County, TX



CAMERON COUNTY

AVISO PÚBLICO

Participación Ciudadana y Procedimientos de Queja

El Condado de Cameron ha adoptado procedimientos para quejas y denuncias con respeto al programa de Texas Community Development Block Grant Programs (TxCDBG). Los ciudadanos pueden obtener una copia de estos procedimientos escritos en 1100 E. Monroe Street, Oficina 105, Brownsville, Texas 78520 entre las horas de 8:00 a.m. y 5:00 p.m. de lunes a Viernes. Los ciudadanos también pueden solicitar los procedimientos por correo al llamar a Señor Gilberto Elizondo, Jr., Director de Servicios Administrativos Departamento de Recursos Humanos y Servicio Civil. Estos procedimientos describen los pasos que se deben seguir para que un ciudadano pueda, si desea, presentar una queja o reclamo acerca de las actividades del programa TxCDBG, lo pueden hacer durante las horas regulares por escrito a Señor Gilberto Elizondo en el numero (956) 544-0827. El Condado de Cameron hará todo lo posible para responder plenamente a tales quejas dentro de los quince (15) dias cuando sea posible.

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